



# BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

## CITISTAT

UPDATED: February 12, 2013

Acting Director: Frank Murphy



### Executive Personnel

<u>Executive</u>	<u>Title</u>
<b>Frank Murphy</b>	<b>Acting Director</b>
<b>Richard Hooper</b>	<b>Acting Deputy Director</b>
Barbara Zektick	<b>Acting Deputy Director/Legislative Liaison</b>
James Harkness	Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Acting Division Chief - Maintenance
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Theo Ngongang	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Rudy Dinglas	DOT Analyst



Last Eight Two-Week									Year-to-Date				
MAINTENANCE DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	571	572	574	572	571	569	554	558	569	554	574	9,100	16
Overtime (hours)	4,671	9,668	4,061	3,710	1744	2,336	1,893	4,919	4,840	1,744	9,668	77,446	16
Unsched. leave (days)	122	89	79	111	119	107	108	106	106	79	130	1,702	16
A-Time (days)	2	0	0	0	19	25	43	47	15	0	47	239	16
Light duty (days)	66.5	57	53	76	55	58	67	78	75	53	119	1,202	16
Vacation (days)	287	274	332	244	252	593	246	248	327	244	593	5,232	16
Pre-approved sick (days)	128	101	96	88	136	77	104.5	85	103	77	136	1,651	16
Non-sched sick (days)	68	24	14.5	24	41	46	64	49	40	15	68	641	16
Sick bank (days)	0	0	0	0	0	0	10	15	5	0	17	75	16
Sick X (days)	18	28	31	45	32	30	46	36	41	18	63	654	16
X unapproved (days)	4	10	10	2	1	5	1	6	4	0	10	58	16
Permission leave (days)	18.5	30	18.5	30	28	20	12.5	34	24	9	61	382	16
Personal leave (days)	44	29	60	48	51	69	42	42	46	29	69	744	16
Comp time (hours)	67.5	61	74.5	64	61	121	75	49	75	46	121	1,197	16
FMLA (days)	37	11	9.5	32	36	39	31.5	31	30	10	42	480	16
X w/ permission (days)	74	129	155	212	206	50	65.5	42	94	42	212	1,502	16
Furlough (days)	0	0	0	0	0	0	0	0	3	0	40	40	16
Last Eight Two-Week									Year-to-Date				
SAFETY DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	578	582	581	573	572	568	568	561	471	155	585	7529	16
Overtime (hours)	1,077	1,436	1,006	609	656	320	346	698	794	320	1436	12700	16
Unsched. leave (days)	27	42	36	36	46	40	27	76	35	18	76	558	16
A-Time (days)	10	4	10	17	11	13	20	9	9	0	20	145	16
Light duty (days)	11	17	10	28	36	9	40	26	16	0	40	258	16
Vacation (days)	57	36	68	57	32	97	21	41	66	21	109	1063	16
Pre-approved sick (days)	111	71	120	146	147	75	173	145	98	26	173	1566	16
Non-sched sick (days)	16	22	23	16	30	19	17	36	19	10	36	303	16
Sick bank (days)	0	6	15	0	0	0	7	0	4	0	15	59	16
Sick X (days)	19	9	32	9	9	3	21	23	18	3	34	287	16
X unapproved (days)	7	8	1	2	2	2	8	6	3	1	8	50	16
Permission leave (days)	23	15	24	18	18	10	35	24	18	4	35	282	16
Personal leave (days)	323	26	49	31	27	69	80	27	51	6	323	821	16
Comp time (hours)	25	31	64	14	76	25	26	27	43	10	116	687	16
FMLA (days)	6	8	28	22	25	9	9	15	14	3	35	224	16
X w/ permission (days)	68	45	63	54	44	25	44	28	41	0	89	661	16
Furlough (days)	0	0	0	0	0	0	0	0	1	0	10	10	16
Last Eight Two-Week									Year-to-Date				
TEC DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	134	133	135	135	134	134	135	138	136	133	138	2168	16
Overtime (hours)	333	938	641	208	232	66	161	422	360	66	938	5763	16
Unsched. leave (days)	5	4	7	5	11	7	27	25	11	0	27	172	16
A-Time (days)	10	10	10	5	5	5	5	5	4	0	10	65	16
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Vacation (days)	72	88	108	61	47	205	58	88	101	47	205	1610	16
Pre-approved sick (days)	47	23	31	46	45	39	41	37	41	23	71	650	16
Non-sched sick (days)	1	0	0	1	2	4	4	0	2	0	6	38	16
Sick bank (days)	0	0	0	0	0	0	0	0	2	0	8	35	16
Sick X (days)	1	0	0	0	0	0	0	0	2	0	8	31	16
X unapproved (days)	1	0	0	6	3	0	0	0	3	0	15	40	16
Permission leave (days)	16	15	7	2	11	2	35	22	12	2	35	187	16
Personal leave (days)	16	17	13	12	13	20	15	15	15	7	20	243	16
Comp time (hours)	104	73	68	67	102	164	43	45	75	16	164	1206	16
FMLA (days)	5	2	6	9	12	13	45	29	8	0	45	129	16
X w/ permission (days)	17	12	4	0	0	6	4	5	7	0	17	109	16
Furlough (days)	0	0	0	0	0	0	0	0	1	0	8	8	16
Last Eight Two-Week									Year-to-Date				
TRAFFIC DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	144	144	144	144	140	137	137	137	143	137	147	2290	16
Overtime (hours)	1388	2211	899	1004	876	945.1	806	1,242	1338	806	2237	21405	16
Unsched. leave (days)	21	19	6	15	12	12.5	16	17	20	6	52	324	16
A-Time (days)	36	29	26	20	15	17	21	0	18	0	36	294	16
Light duty (days)	20	18	16	20	20	16	22	27	20	8	30	317	16
Vacation (days)	83	89	106	73	90	186.5	78	94	104	73	187	1660	16
Pre-approved sick (days)	29	42	23	0	23	33	34	37	27	0	42	428	16

Non-sched sick (days)	13	17	3	4	10	9	9	6	10	3	23	165	16
Sick bank (days)	0	0	0	0	0	0	0	0	2	0	10	40	16
Sick X (days)	2	1	2	9	4	5	15	0	5	0	15	78	16
X unapproved (days)	1	0	1	2	1	0.5	0	7	1	0	7	16	16
Permission leave (days)	5	24	10	13	9	0	0	5	10	0	37	159	16
Personal leave (days)	16	15	17	12	8	18	8	17	15	8	20	236	16
Comp time (hours)	27	16	27	22	32	58	33	20	32	16	58	508	16
FMLA (days)	11	19	7	7	7	6	10	10	17	6	33	272	16
X w/ permission (days)	23	27	20	10	11	4	2	7	19	2	34	307	16
Furlough (days)	0	0	0	0	0	0	0	0	0	0	2	2	16
Last Eight Two-Week									Year-to-Date				
ADMIN DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	66	66	67	67	65	64	65	65	65	64	67	1042	16
Overtime (hours)	167	163	175	188	193	126	181	234	168	98	234	2683	16
Unsched. leave (days)	7	2	2	6	5	4	10	10	5	0	11	83	16
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Vacation (days)	34	41	26	13	18	65	21	16	34	13	71	547	16
Pre-approved sick (days)	13	5	6	16	15	8	9	4	11	2	32	178	16
Non-sched sick (days)	3	1	0	0	3	0	1	4	2	0	6	27	16
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Sick X (days)	0	0	0	1	2	0	1	1	0	0	2	6	16
X unapproved (days)	0	0	0	0	1	0	2	0	0	0	2	4	16
Permission leave (days)	1	4	6	2	2	0	2	2	2	0	6	32	16
Personal leave (days)	2	4	4	3	6	7	8	8	6	2	10	90	16
Comp time (hours)	10	14	20	7	15	21	11	11	13	7	21	207	16
FMLA (days)	3	2	2	6	3	2	9	3	3	0	9	51	16
X w/ permission (days)	1	8	3	5	2	8	6	2	5	1	16	74	16
Furlough (days)	0	0	0	0	0	0	0	0	0	0	5	5	16
Last Eight Two-Week									Year-to-Date				
TMS DIVISION	10/13/12	10/27/12	11/10/12	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	10/26/12	11/9/12	11/23/12	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	year-to-date stats as of most recent two week period				
Employees	8	7	7	7	7	7	7	7	8	7	9	123	16
Overtime (hours)	0	0	0	0	0	13	0	0	9	0	71	151	16
Unsched. leave (days)	3	0	0	3	0	3	2	0	1	0	3	14	16
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Vacation (days)	4	5	8	0	3	10	3	0	4	0	10	58	16
Pre-approved sick (days)	3	1	0	1	5	0	0	0	1	0	5	16	16
Non-sched sick (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Permission leave (days)	0	0	0	0	0	0	0	0	0	0	3	3	16
Personal leave (days)	1	0	1	0	2	5	1	0	1	0	5	13	16
Comp time (hours)	0	1	0	0	0	0	0	0	0	0	2	3	16
FMLA (days)	3	0	1	3	0	3	2	0	1	0	3	16	16
X w/ permission (days)	0	0	0	0	0	0	0	0	0	0	0	0	16
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	16

										Updated:	February 12, 2013
Service Title: 500 Street and Park Lighting											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of street light outage service requests created		20	37	34	45	36	34	16	56	544	16
# of street light outage service requests completed		20	37	33	44	34	33	14	56	525	16
# of street light outage service requests due		0	0	1	1	2	1	0	7	19	16
# of streets inspected for roadway lighting standards		3	5	2	18	10	7	1	18	112	16
# of streets inspected that met roadway lighting standards		2	2	1	8	8	5	0	12	74	16
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		249	290	247	350	247	258	15	355	4,126	16
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	16
# of street light repairs/ SRs		20	37	34	45	36	34	16	56	544	16
# of outage requests completed		20	37	33	44	34	33	14	56	525	16

										Updated:	February 12, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
Manholes		13.12	13.13	13.14	13.15	13.16					
# of Manhole Cleanings Requested		7	0	2	0	0	3	0	7	52	16
# of Manhole Cleanings Completed		7	0	2	0	0	3	0	7	52	16
# of Manhole Frames/Covers Replaced		0	0	0	0	0	0	0	2	7	16
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	4	0	14	14	4
# of Manholes completed and online		14	0	4	0	0	7	0	14	109	16
Permits		12/7/12	12/21/12	1/4/13	1/18/13	2/1/13					
# of Permit Submittals Received		36	44	40	41	81	48	0	81	766	16
# of Permit Submittals Completed		36	44	40	41	81	47	0	81	746	16
# of Permit Submittals Completed within 72 hours		22	38	25	36	78	42	0	78	678	16
% of Permit Submittals Completed within 72 hours		81%	86%	63%	88%	96%	82%	0%	100%	N/A	16
# of Law Dept. Investigations		2	2	2	2	2	1	0	2	19	16
Conduit Obstructions		12/7/12	12/21/12	1/4/13	1/18/13	2/1/13					
# of Conduit Obstruction Repairs Requests		9	10	7	7	9	10	6	13	152	16
# of CO Repairs Removed		2	5	2	1	3	4	1	7	58	16
# of CO Requests Cleared within 14 days		0	1	0	0	2	1	0	3	21	16
Cable Locations (CL) Inspections		12/7/12	12/21/12	1/4/13	1/18/13	2/1/13					
# of CL Inspections Requested		141	160	72	130	117	138	72	183	2,204	16
# of Location Inspections Completed		141	160	72	130	117	138	72	183	2,204	16
# completed within 72 hours		128	150	65	118	109	130	65	170	2,074	16
Linear Feet of Cable		12/7/12	12/21/12	1/4/13	1/18/13	2/1/13					
LF of Cable Occupied		2,420	2,500	4871	2,328	4,518	4,178	846	12,695	66,848	16
LF of Cable Vacated		1,540	700	276	672	359	806	165	2,075	12,890	16
Net (occupied - vacated) LF of cable occupied		880	1,800	4595	1,656	4,159	3,372	438	11,731	53,958	16
Total Linear Feet of private cable in conduit system		880	1,800	4,595	1,656	4,159	3,372	438	11,731	53,958	16

										Updated:	February 12, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
\$ collected from Multi-Space Parking Meter program		\$378,471	\$395,980	\$301,677	\$396,887	\$393,572	\$394,043	\$301,677	\$421,276	\$6,304,692	16
# of residential permit parking permits issued/ renewed		798	497	849	1,622	3,023	1,036	497	3,023	16,568	16
# of vehicles parked in city-owned or st facility/ space		99,005	101,725	60,788	97,619	87,968	95,291	60,788	104,403	1,524,659	16
# of reserved residential handicap permits issued /renewed		6	5	7	13	45	19	5	78	310	16
# of reserved residential handicap permits/spaces removed after investigation		2	5	1	2	8	7	0	24	115	16



									Updated:	February 12, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
POTHoles Filled - DAILY AVERAGE (by sector)	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
	13.12	13.13	13.14	13.15	13.16					
One	39	36	31	59	68	45	31	68	728	16
Two	64	82	50	52	47	53	43	82	840	16
Three	81	80	80	57	80	69	46	83	1,108	16
Four	35	39	40	38	64	50	35	73	797	16
Average overall?	56	59	50	53	63	53	48	63	856	16
Total # of potholes Filled	2,821	2,373	2,252	3,679	2,712	2,519	1,899	3,679	40,311	16
# of Pothole Service Requests	63	87	78	109	132	89	63	140	1,426	16
# of Requests Closed within 48 hours	63	87	78	109	132	89	63	140	1,426	16
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	16
# tree pits installed	0	0	52	90	39	11	0	90	181	16
# street markings completed (blocks)	100	14	0	0	0	72	0	419	1,156	16
Linear feet of street markings completed	39,137	36,960	0	0	0	104,182	0	291,984	1,666,905	16
# crosswalks completed (blocks)	12	11	0	0	0	15	0	29	233	16
Linear feet of crosswalks completed	1,520	2,688	0	0	0	2,870	0	6,992	45,920	16
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	2	4	16
# Drawbridge Openings - Pennington Avenue	10	16	0	37	27	27	0	42	431	16
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired	189	0	0	0	0	N/A	N/A	N/A	N/A	16
# of lane miles constructed or repaired (in house)	4	0	0	0	0	3.7	0.0	8.3	58.5	16
Cost per lane mile (in house)	\$82,000	\$82,000	\$82,000	82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$1,312,000	16
# of lane miles constructed or repaired by contractor	3	0	0	0	0	4	0	17	69	16
Cost per lane miles (contractor) RESURFACING	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$200,000	\$3,200,000	16
Total # of Lane Miles under Construction	62	62	62	62	62	81	56	102	1,292	16
# of lane miles under construction (in house)	0	0	0	0	0	2	0	6	38	16
# of lane miles under construction (contractor)	62	62	62	62	62	78	55	97	1,247	16
Sidewalk Sam										
# of Locations Completed	152	88	78	129	72	100	32	222	1,600	16
Total Sq. Ft. Completed	22,753	9,812	12,164	13,760	8,725	17,093	4,769	33,307	256,393	15
# of Tree Pits	11	6	0	13	32	14	0	67	230	16
Square feet of pervious space created	220	96	0	247	339	244	0	1,297	3,900	16
# of sidewalk Sq. Ft inspected	13,882	11,034	9,273	10,650	8,114	10,827	4,410	15,818	173,225	16
Other										
# of alleys repaired or reconstructed	2	1	1	1	1	1	1	2	21	16
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	16
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	16



Service Title: 684 Traffic Management								
Last Five Two-Week Periods (last 10 weeks)							Year-to	
Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum
	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of mos		
Lane/ Road Closures								
Accidents	5	11	6	15	12	7	2	15
Construction or Utility	42	46	2	25	15	24	2	46
City Agency	9	8	3	12	10	20	3	44
Special Event	4	7	1	2	1	6	1	21
Weather	0	0	0	1	2	9	0	105
Other	4	1	0	5	4	4	0	27
Signal communication (goal 90% based on 971 signals by June 30, 2010)								
Current Level	668	679	673	666	657	671	620	684
Percentage Phase 1	69%	70%	69%	69%	68%	1	1	1
Traffic Signal Timing Interventions								
Accidents	0	0	0	0	0	0	0	0
Construction or Utility	0	0	0	0	0	2	0	15
Department	0	0	0	0	0	0	0	0
Special Event	2	3	2	5	1	6	1	31
Weather	0	0	0	0	0	0	0	0
Other	0	0	0	0	12	2	0	14
Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum
	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of mos		
TMC								
Interventions								
Change system timing pattern	2	3	6	4	1	8	1	31
Elimination of signal phase	0	0	0	0	0	1	0	6
Place signal on flash	0	0	0	1	0	0	0	3
Signal timing change	0	0	0	0	12	1	0	12
Traffic Signal Operations								
# evaluated (target is 33% of 1,307)	35	31	22	20	25	39	20	99
Total # (adjusted)	25	10	10	15	10	19	10	42
Traffic Congestion: Central Business District								
# timing runs at peak period	18	8	0	16	12	10	0	30
Number within 5% of model target	18	8	0	16	12	10	0	30
*% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%
Number of runs exceeding target	0	0	0	0	0	0	0	0
Accidents	0	0	0	0	0	0	0	0
Construction or Utility	0	0	0	0	0	0	0	0
City Agency	0	0	0	0	0	0	0	0
Sepcial Event	0	0	0	0	0	0	0	0
Weather	0	0	0	0	0	0	0	0
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0
Congestion/ Other	0	0	0	0	0	0	0	0
None	0	0	0	0	0	0	0	0
Traffic Engineering: Data Analysis Section								
Traffic Congestion:Gateway and Primary Routes***								
Number of timing runs at peak period	18	8	8	34	18	10	0	34
Number within 5% of model target	18	8	8	34	18	10	0	34
*% of timing runs within target	100%	100%	100%	100%	100%	1	1	1
Number of runs exceeding target	0	0	0	0	0	0	0	0
Accidents	0	0	0	0	0	0	0	0
Construction or Utility	0	0	0	0	0	0	0	0
City Agency	0	0	0	0	0	0	0	0
Special Event	0	0	0	0	0	0	0	0
Weather	0	0	0	0	0	0	0	0
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0

Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum
	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of mos		
Congestion/ Other	0	0	0	0	0	0	0	0
None	0	0	0	0	0	0	0	0
Accident Data								
# of Personal Injury Accidents	0	0	0	0	0	0	0	0
Requested	0	0	0	0	0	0	0	0
Completed	0	0	0	0	0	0	0	0
Turning Movement Counts								
Requested	6	6	6	6	6	6	4	6
# completed within 45 days (excludes summer)	6	6	6	6	6	6	4	6
Traffic Engineering: Sectors 1-4								
Truck Permits Received	347	310	203	338	300	385	203	513
# permits processed within 3 days	347	310	203	338	300	385	203	513
Escorts provided	38	30	12	23	26	39	12	65
Construction Permits Received	45	63	44	49	72	56	0	73
Processed (approved and sent to DPW to issue permit)	45	63	44	49	72	55	0	72
# completed within 3 days	45	63	44	49	72	55	0	72
MOTs required	0	9	10	14	8	10	0	20
# of crosswalks striped	N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0
Traffic Control Signals and Signs								
# of traffic control signs installed	9	5	2	6	6	8	2	20
# of Traffic Control Signs Repaired/replaced	5	4	5	14	10	8	2	22
# of Pedestrian Countdown Signals Installed	2	2	2	6	0	7	0	17
# of Pedestrian Countdown Signals Repaired/replaced	9	2	4	9	4	4	0	9
Total cost of installing and repairing control signs	\$19,402	\$10,089	\$10,089	\$27,162	\$15,521	\$17,678	\$9,321	\$27,962



FYTD	Periods
st recent two week period)	
0	16
0	16
0	16
0	16
0	16
94	16
94	16
6,152	16
6,152	16
618	16
889	16
885	16
885	16
163	16
0	0
122	16
135	16
110	16
68	16
\$282,843	16

										Update:	February 12, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of special events served		6	4	2	1	3	9	1	21	144	16
# hours providing chauffer services on OT		0	0	0	0	0	3	0	25	49	16
% reimbursed for special events		16%	75%	0%	100%	0%	1	0	1	N/A	16
% reimbursed for chauffer services on OT		0%	0%	0%	0%	0%	0	0	1	1	16
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	1	1	1	N/A	16
% banners removed on-time		100%	100%	100%	100%	100%	1	1	1	N/A	16
# banners installed		222	20	0	114	104	43	0	222	690	16
# banners removed		152	7	3	139	130	41	1	152	660	16

										Update:	February 12, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
<b>Benches</b>		<b>13.12</b>	<b>13.13</b>	<b>13.14</b>	<b>13.15</b>	<b>13.16</b>					
# of Benches Inspected		40	40	40	40	40	<b>40</b>	<b>40</b>	<b>40</b>	<b>640</b>	<b>16</b>
# of Benches Repaired		0	0	0	0	0	<b>1</b>	<b>0</b>	<b>4</b>	<b>13</b>	<b>16</b>
# of Benches Installed		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>16</b>
<b>Fountains</b>											
# of Fountains Inspected		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>
# of Fountains Repaired		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>
# of fountains installed		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>16</b>
<b>Water Points</b>											
# of water points inspected		18	18	18	18	18	<b>18</b>	<b>18</b>	<b>18</b>	<b>288</b>	<b>16</b>
# of points inspected operating properly		18	18	18	18	18	<b>18</b>	<b>18</b>	<b>18</b>	<b>288</b>	<b>16</b>
<b>Promenade Street Lights</b>											
# of promenade street lights inspected		550	550	550	550	550	<b>550</b>	<b>550</b>	<b>550</b>	<b>8,800</b>	<b>16</b>
# of promenade street lights repaired		65	70	55	75	60	<b>69</b>	<b>55</b>	<b>85</b>	<b>1,104</b>	<b>16</b>
# of promenade street lights installed		0	0	0	0	0	<b>0</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>16</b>
# of lights inspected operating properly		550	520	548	550	550	<b>547</b>	<b>520</b>	<b>550</b>	<b>8,749</b>	<b>16</b>

										Update:	February 12, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of lane miles plowed, salted, or sanded		0	0	0	0	7,815	488	0	7,815	7,815	16
# of snow vehicles prepared for service		0	0	0	0	225	14	0	225	225	16
# of salt boxes maintained		0	0	0	0	987	62	0	987	N/A	16
% of salt box service requests completed on time		0%	0%	0%	0%	100%	0	0	1	N/A	16
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	15%	0	0	0	N/A	16
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	100%	0	0	1	N/A	16
Winter weather accident rate		0	0	0	0	1	0	0	1	N/A	16
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	0	100%	0	0	1	N/A	16
Cost/ lane mile plowed		0	0	0	0	\$28.79	2	0	29	29	16



									Update:	February 12, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	11/24/2012	12/8/2012	12/22/2012	1/5/2013	1/19/2013	Average	Minimum	Maximum	FYTD	Periods
	12/7/2012	12/21/2012	1/4/2013	1/18/2013	2/1/2013	(year-to-date stats as of most recent two week period)				
	13.12	13.13	13.14	13.15	13.16					
<b>Lot Inventory</b>										
Pulaski Highway	2,352	2,355	2,418	2,524	2,411	2,203	1,957	2,524	35,246	16
# of Police and Narcotic Hold	615	603	631	606	608	589	548	631	9,428	16
Average # days on Police Hold	319	327	323	335	340	306	273	340	4,891	16
% of vehicles removed from impound lot within 45 days	84	82	78	98	57	87	57	98	1,391	16
Total # of vehicles released	633	606	485	625	601	623	485	692	9,960	16
Average cost to owner	\$275	\$265	\$276	\$288	\$268	266	255	288	4,249	16
<b>Vehicles Towed</b>										
Abandoned Vehicles - City Crews	38	46	26	44	26	38	26	47	603	16
Abandoned Vehicles - Private Crews	4	1	0	2	2	4	0	14	63	16
Scofflaw Vehicles - City Crews	95	57	34	85	106	68	29	123	1,086	16
Scofflaw Vehicles - Private Crews	0	0	0	2	0	2	0	6	32	16
Private Crews - Pulaski Highway	569	623	0	561	587	615	0	802	9,846	16
<b>Fallsview Tows Total</b>										
City Crews	51	41	27	43	10	48	10	167	768	16
Private Crews	387	392	253	327	313	378	253	493	6,051	16
% in automatic tow zone cleared on-time (20 min.)	90	90	85	82	86	88	79	95	1,406	16
<b>Auction</b>										
Projected next auction	128	170	0	281	179	144	0	281	2,304	16
# of Vehicles Sold	94	104	127	0	247	126	0	247	2,019	16
Average time auction on lot	75	74	0	83	75.4	57	0	83	904	16
Vehicles Sold For \$5,000+	0	0	0	0	1	0	0	2	6	16
Total Cost per Auction	\$4,918	\$5,018	\$5,629	\$0	\$10,308	5,289	0	10,308	84,623	16
Revenue	\$43,931	\$49,468	\$57,870	\$0	\$137,631	59,055	0	137,631	944,882	16
Auction dates	11/28/12	12/12/12	12/26/12	01/09/13	1/23/2013	N/A	N/A	N/A	N/A	16
<b>Abandoned Vehicles - Created</b>										
Parking Enforcement Referral	39	61	29	47	32	46	29	62	741	16
Private Owner Referral	1	0	0	1	0	0	0	1	2	16
HCD Referral	15	6	9	16	13	9	2	16	151	16
Police Referral	1	1	0	4	1	2	0	6	30	16
<b>Abandoned Vehicles - Abated</b>										
Towed from City Right-of-Way	25	29	18	29	19	24	13	32	387	16
Towed from Private Property	11	13	7	13	8	10	5	14	166	16
Gone On Arrival	10	18	8	18	12	14	6	24	218	16
<b>Claim Information</b>										
Claims Processed	1	4	0	0	3	1	0	4	21	16
\$ Amount Of All Packages	\$2,000	\$4,392	\$0	\$0	\$3,817	2,230	0	10,400	35,684	16
# Settlements Processed	0	300	0	1	0	19	0	300	307	16
\$ Amount - Aggregate Total	\$0	\$0	\$0	\$1,122	\$0	489	0	2,948	7,829	16
Cost per vehicle towed (city crews)						#DIV/0!	0	0	0	0
Cost per vehicle towed (private crews)						#DIV/0!	0	0	0	0
Average customer wait time						#DIV/0!	0	0	0	0

									Updated:	February 12, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	11/24/2012	12/8/2012	12/22/2012	1/5/2013	1/19/2013	Average	Minimum	Maximum	FYTD	Periods
	12/7/2012	12/21/2012	1/4/2013	1/18/2013	2/1/2013					
	13.12	13.13	13.14	13.15	13.16					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	83	62	37	64	18	83	18	121	83	16
# of Riders	826	619	224	636	178	767	178	1,135	12,272	16
Maritime Park Route										
Avg Daily Ridership	312	280	205	297	86	331	86	489	331	16
# of Riders	3,117	2,797	1,227	2,968	864	3,066	864	4,182	49,058	16
Total Ridership										
Avg Daily Ridership	394	342	242	360	104	414	104	611	414	16
# of Riders	3,943	3,416	1,451	3,604	1,042	3,833	1,042	5,317	61,330	16
# of Operational Days (Water Taxi)	10	10	6	10	10	9	5	10	149	16
CHARM CITY CIRCULATOR	11/24/2012	12/8/2012	12/22/2012	1/5/2013	1/19/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	12/7/2012	12/21/2012	1/4/2013	1/18/2013	2/1/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	3,467	3,502	2,991	3,412	3,199	3,853	2,991	4,652	3,853	16
# of Riders	48,542	49,024	38,883	47,772	44,786	53,529	38,883	65,128	856,463	16
Headway (minutes)	11:35	11:45	11:32	11:25	11:31	08:15	03:00	48:00	12:00	16
Std. Deviation	1:45	1:47	1:10	1:28	1:03	26:43	01:00	52:00	N/A	14
Morning Peak Headway (7-9 am)	10:57	11:18	10:55	10:43	11:11	58:56	19:00	39:00	43:00	16
Evening Peak Headway (4-6 pm)	11:06	12:05	11:34	10:46	13:25	5:20	10:02	1:12	13:25	16
Purple Route										
Avg Daily Ridership	4,190	4,452	3,242	3,998	4,007	4,525	3,242	5,271	4,525	16
# of Riders	58,660	62,331	42,147	55,988	56,092	62,878	42,147	73,790	1,006,044	16
Headway (minutes)	11:42	11:03	10:39	10:41	10:42	58:45	18:00	42:00	40:00	16
Std. Deviation	:43	0:53	:32	:44	:43	19:50	53:00	12:00	N/A	6
Morning Peak Headway (7-9 am)	11:21	10:43	10:59	10:56	10:27	55:26	05:00	51:00	47:00	16
Evening Peak Headway (4-6 pm)	11:14	12:37	10:36	10:25	11:47	11:20	10:08	12:43	13:34	16
Green Route (began service 11/1)										
Avg Daily Ridership	2,015	2,075	1,567	1,987	2,031	2,057	1,567	2,301	2,057	16
# of Riders	28,211	29,047	20,374	27,821	28,437	28,572	20,374	32,211	457,156	16
Headway (minutes)	11:45	11:15	11:57	11:30	11:56	29:04	15:00	33:00	45:00	16
Std. Deviation	1:12	1:08	:58	1:43	1:47	32:46	07:00	21:00	N/A	13
Morning Peak Headway (7-9 am)	12:31	12:01	12:02	12:08	11:57	50:19	57:00	42:00	25:00	16
Evening Peak Headway (4-6 pm)	11:31	13:01	13:51	11:17	10:44	14:26	9:47	18:21	14:59	16
Banner Route (began service 06/01)										
Avg Daily Ridership	690	677	507	620	614	804	507	1,023	804	16
# of Riders	9,655	9,484	6,592	8,682	8,601	11,176	6,592	14,322	178,813	16
Headway (minutes)	16:49	1:12	18:44	17:52	18:05	23:04	10:00	12:00	09:00	16
Std. Deviation	1:29	0:31	1:37	:21	:41	37:00	31:00	12:00	N/A	9
Morning Peak Headway (7-9 am)	18:00	19:33	16:31	18:46	18:20	11:52	34:00	33:00	10:00	16
Evening Peak Headway (4-6 pm)	17:50	18:03	14:56	17:39	18:14	16:24	14:56	18:14	22:33	16
Totals										
Avg Daily Ridership	10,362	10,706	8,307	10,019	9,851	11,318	8,307	12,991	11,318	16
Total # of Riders	145,068	149,885	107,996	140,263	137,916	157,142	107,996	181,873	2,514,274	16
Total Headway (minutes)	12:57	13:22	13:13	12:52	13:03	06:51	21:00	50:00	N/A	16
Std. Deviation	1:28	1:27	1:22	1:35	1:25	31:22	08:00	52:15	N/A	15
Morning Peak Headway (7-9 am)	13:12	4:35	12:26	13:08	12:58	10:24	10:45	35:00	N/A	16
Evening Peak Headway (4-6 pm)	12:55	14:27	12:44	12:31	13:32	34:57	21:00	16:15	N/A	16
Number of Revenue Hours	3,900	3,900	3,621	3,900	3,900	3,765	2,785	4,020	60,245	16
Cost per Circulator Rider	\$2.07	\$2.01	\$2.60	\$2.15	\$2.27	2	1	3	N/A	16
# of Operational Days	14	14	13	14	14	14	10	14	218	16

									Updated:	February 12, 2013
Service Title: 691 Public Rights of Way Landscape Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
	13.12	13.13	13.14	13.15	13.16					
<b>DOT</b>										
# of Segments of Right-of-Ways maintained - DOT	0	0	0	0	0	179	0	388	2857	16
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	16
Cost of DOT maintained Right-of-Ways	\$0	\$0	\$0	\$0	\$0	\$26,417	\$0	\$53,971	\$422,678	16
<b>Private</b>										
# of Segments of Median Strips maintained - PRIVATE	0	0	0	0	0	492	0	716	7876	16
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	16
Cost of PRIVATE maintained strips	\$0	\$0	\$0	\$0	\$0	\$12,439	\$0	\$18,093	\$199,023	16
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	16
% of median strips mowed on schedule- PRIVATE	0	0	0	0	0	50	0	100	N/A	16
<b>Tree Pits</b>										
# of Tree Pits Installed- DOT	0	0	52	90	39	11	0	90	181	16
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	16

										Updated:	February 12, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of Bridges Inspected		1	1	1	2	3	4.00	1	29	64	16
# of Bridges proactively maintained		2	2	2	2	2	2.13	2	3	34	16
# of Bridges under construction		5	5	5	4	4	4.625	3	5	74	16
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,028.65	\$76,029	\$76,029	\$76,029	\$1,216,459	16
# of bridges with rating below 50		22	22	22	22	22	22	22	22	352	16
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,028.65	\$76,029	\$76,029	\$76,029	\$1,216,459	16
# of bridges inspected and assigned rating		1	1	1	2	3	2.375	1	4	38	16
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	1252.96	16

										Updated:	February 12, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	11/24/2012	12/8/2012	12/22/2012	1/5/2013	1/19/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	12/7/2012	12/21/2012	1/4/2013	1/18/2013	2/1/2013	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
Parking Citations (#)		12,668	13,128	10,576	13,151	11,211	12,777	10,576	14,461	204,438	16
Parking Citations (\$)		\$555,699	\$582,983	\$466,964	\$568,141	\$513,240	\$587,146	\$459,615	\$733,154	\$9,394,343	16
# of parking complaints received (incl. Commercial)		602	710	389	642	593	601	243	856	9,616	16
# of complaints closed on time (incl. Commercial)		601	702	389	639	592	588	232	853	9,407	16
Two Week Reporting Periods	Start Date	11/24/2012	12/8/2012	12/22/2012	1/5/2013	1/19/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	12/7/2012	12/21/2012	1/4/2013	1/18/2013	2/1/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		416	204	144	341	397	263	94	547	4,207	16
Vehicles Released		102	73	39	78	106	63	10	135	1,012	16
Reported Negatives		23	12	7	20	43	20	7	43	320	16
Vehicles Towed		103	50	34	89	97	65	24	126	1,046	16
Located on Impound Lot		3	14	2	9	17	8	0	23	134	16
Recovery of Stolen Vehicles		4	6	4	3	4	4	0	7	64	16

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
Squad A - 6:30-2:30 (East)			13.12	13.13	13.14	13.15	13.16					
Staffed			10	10	10	10	10	10	10	10	160	16
Vacant			1	1	1	1	1	1	1	1	16	16
Ct Leave (hrs)			26	6	0	0	22	12	0	26	190	16
Other Leave (hrs)			84	63	105	146	133	112	25	185	1,799	16
Citations Issued			1,715	2,152	1,538	1,839	1,428	1,843	1,428	2,190	29,494	16
Work Days			10	10	8	10	10	10	8	10	154	16
Squad B - 6:30-2:30 (West)												
Staffed			10	10	10	10	10	10	10	10	160	16
Vacant			1	1	1	1	1	1	1	1	16	16
Ct Leave (hrs)			20	6	0	0	32	12	0	32	196	16
Other Leave (hrs)			20	67	63	53	69	66	20	133	1,061	16
Citations Issued			2,150	2,247	1,855	2,117	1,818	2,009	1,707	2,285	32,138	16
Work Days			10	10	8	10	10	10	8	10	154	16
Squad C - 8:00-4:00 (CBD)												
Staffed			12	12	12	12	12	12	12	12	192	16
Vacant			2	2	2	2	2	2	2	2	32	16
Ct Leave (hrs)			26	20	0	0	4	16	0	36	248	16
Other Leave (hrs)			170	143	110	158	239	153	84	239	2,453	16
Citations Issued			2,179	2,231	1,577	2,090	1,601	1,851	1,482	2,371	29,620	16
Work Days			10	10	8	10	10	10	8	10	154	16
Squad D - 10:00-6:00 (SE)												
Staffed			10	10	10	10	10	10	10	10	160	16
Vacant			1	1	1	1	1	1	1	1	16	16
Ct Leave (hrs)			0	26	0	2	6	13	0	34	210	16
Other Leave (hrs)			99	85	91	93	53	85	35	175	1,356	16
Citations Issued			1,624	1,883	1,464	1,911	1,875	1,758	1,431	2,454	28,125	16
Work Days			10	10	8	10	10	10	8	10	154	16
Squad E - 3:00-11:00 (Citywide)												
Staffed			16	16	16	16	16	16	16	16	256	16
Vacant			2	2	2	2	2	2	2	2	32	16
Ct Leave (hrs)			16	22	0	6	16	18	0	46	292	16
Other Leave (hrs)			84	130	60	119	42	86	32	133	1,383	16
Citations Issued			2,504	2,161	2,305	2,310	1,965	2,449	1,869	2,936	39,178	16
Work Days			10	10	8	10	10	10	8	10	155	16
Squad F - 10:30 pm-6:30 am (Citywide)												
Staffed			0	0	0	0	0	0	0	0	0	16
Vacant			0	0	0	0	0	0	0	0	0	16
Ct Leave (hrs)			0	0	0	0	0	0	0	0	0	16
Other Leave (hrs)			0	0	0	0	0	0	0	0	0	16
Citations Issued			0	0	0	0	0	0	0	0	0	16
Work Days			0	0	0	0	0	0	0	0	0	16
Scoff - 8:00-4:00 (Citywide)												
Staffed			10	10	10	10	10	10	10	10	160	16
Vacant			0	0	0	0	0	0	0	0	0	16
Ct Leave (hrs)			8	4	0	0	2	5	0	12	72	16
Other Leave (hrs)			106	98	182	147	139	138	42	245	2,213	16
Citations Issued			14	63	126	245	32	169	0	627	2,700	16
Work Days			10	10	8	10	10	10	8	10	154	16
Aband - 8:00-4:00 (Citywide)												
Staffed			5	5	5	5	5	5	5	5	80	16
Vacant			1	1	1	1	1	1	1	1	16	16
Ct Leave (hrs)			2	4	0	0	0	3	0	10	44	16
Other Leave (hrs)			14	28	43	9	15	29	9	56	469	16
Citations Issued			274	276	187	341	252	241	42	341	3,857	16
Work Days			10	10	8	10	10	10	8	10	154	16
Supervisors												
Staffed			1	1	1	1	1	2	1	5	32	16
Vacant			2	2	2	2	2	2	2	2	32	16
Ct Leave (hrs)			6	0	0	2	4	3	0	6	42	16
Other Leave (hrs)			77	63	0	29	35	40	0	85	637	16
Citations Issued			42	12	9	14	9	54	9	260	870	16
Work Days			10	10	8	10	10	10	8	10	154	16
Weekend/ Holiday/ Special Event Duty												
Staffed			78	82	66	84	81	84	57	105	1,340	16
Vacant			0	0	0	0	0	0	0	0	0	16
Ct Leave (hrs)			0	0	0	0	0	0	0	0	0	16
Other Leave (hrs)			77	81	81	106	70	63	21	106	1,014	16
Citations Issued			2,166	2,103	1,515	2,284	2,231	2,404	1,515	2,982	38,470	16
Work Days			4	4	4	4	4	4	4	4	64	16

									Updated:	February 12, 2013
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
	13.12	13.13	13.14	13.15	13.16					
# of field crew days	0	0	0	30	3	3.91	0	30	62.5	16
# of traverse stations reset	0	0	0	67	24	13.31	0	67	213	16
# of traverse stations reset accurately	0	0	0	0	0	2.63	0	19	42	16



										Updated:	February 12, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of Marina Dockings		12	1	4	1	0	73	0	203	1175	16
%of marina slips filled		3.8%	0.3%	1.2%	0.30%	0%	23%	0%	63%	N/A	16
Docking Fees Collected		\$1,739	\$98	\$346	\$20	\$0	\$3,830	\$0	\$9,379	\$61,278	16
% of customers satisfied		95%	100%	100%	100%	0%	90%	0%	100%	1440%	16
# of Operational Days (Marina)		14	14	13	14	14	14	12	14	219	16
* Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											

										Updated:	February 12, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	11/24/12	12/8/12	12/22/12	1/5/13	1/19/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	12/7/12	12/21/12	1/4/13	1/18/13	2/1/13	(year-to-date stats as of most recent two week period)				
		13.12	13.13	13.14	13.15	13.16					
# of New Cuts in period		270	226	32	95	27	212	27	346	3,391	16
# of Closed Cuts in period		330	293	58	167	23	188	23	330	3,012	16
Current Open Cuts (total)		1,877	1,809	1,771	1,748	1,708	1,673	1,265	1,933	26,773	16
# open younger than 30 days		467	428	261	161	115	415	115	610	6,632	16
# open btwn 30 and 90		702	682	700	730	629	598	419	771	9,561	16
# open btwn 90 and 180		364	361	407	461	555	338	233	555	5,407	16
# of open older than 180		290	293	326	344	367	272	194	367	4,350	16
Steel Plates											
# of new plates		63	32	13	41	9	28	9	63	451	16
# of closed plates		43	37	12	10	11	20	8	43	323	16
Current open plates		181	149	153	173	176	131	86	181	2,100	16
younger than 30 days		94	74	56	56	48	55	35	94	879	16
btwn 30 and 90		56	47	69	84	85	46	22	85	736	16
btwn 90 and 180		21	17	18	24	35	20	9	35	323	16
older than 180		11	10	10	1	9	10	1	14	161	16
Inspections											
Total # of street cut inspections		1309	1266	226	568	170	891	170	1309	14251	16
Total cost of inspections		\$7,815	\$7,558	\$1,349	\$3,391	\$1,015	\$5,317	\$1,015	\$7,815	\$85,078	16
Cost per inspection		\$5.97	\$5.97	\$5.97	\$5.97	\$5.97	6	5.97	6	96	16
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	16
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	16
# of temporary patches		1,696	1,660	1,618	1,575	1,532	1,542	1,151	1,781	24,673	16
# of Temp patch failures		12	24	7	10	4	20	4	36	320	16
# of permanent patche failures		17	19	3	6	0	16	0	33	253	16
# of failures under warranty		3	7	0	0	1	11	0	40	175	16
Fines											
fines issued (#)		4	16	2	5	2	5	1	21	86	16
Fines issued (\$)		\$12,600.00	\$87,200	\$6,050	\$34,500	\$4,000	\$25,553	\$1,000	\$151,650	\$408,850	16
Complaints		4	3	4	5	1	5	1	10	75	16
# of Street Cut and Steel Plate Complaints		4	3	4	5	1	5	1	10	75	16



